



Smart Signs LLC

PO Box 604, Menomonee Falls, WI 53052
Office: 262.239.5709
SmartSignPosts@gmail.com
www.SmartSignPosts.com

Common Questions and Answers

The following information is a quick guide about the service. However, please refer to the Smart Signs Agreement for more details as that agreement information supersedes and controls against the following:

Pricing.

A signpost is \$80 (this includes both install and removal).

Accessories/Other:

Faux stone bases are an additional \$40.

Renewals are \$80.

Duration.

6-month lease.

Coverage.

Primary coverage includes Milwaukee, Ozaukee, Washington, Racine, and Waukesha Counties.

Secondary coverage includes Jefferson, Walworth, and Sheboygan Counties.

**Secondary coverage is only if occasional and if the team/agent pledges to use Smart Signs LLC as their exclusive signpost company for the Primary Coverage areas.*

Typical Turnaround Times.

Primary coverage areas: Within 2-days starting the day after the order.

Secondary coverage areas: Within 4-days starting the day after the order.

We do not install on certain holidays.

**5PM-CST is the cut-off time / orders made after are considered ordered the next day).*

Custom Colors.

We can create a custom post color for you or your team free of charge. Only one-color scheme will be allowed. Any changes will be made on case-by-case basis and/or fees may be rendered.

Custom colors are not made exclusive.



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How to Start?

- 1) **Create an Account.** Please email SmartSignPosts@gmail.com with your name, direct phone number (must receive texts), direct email, brokerage name, and brokerage address.
- 2) **Download the App.** Download the UpSignDown app (Apple AppStore or Droid/PlayGoogleStore).



< This is the app icon you can download.

AFTER Your Account/Portal Profile is created, How to Order.

You can order using:

- 1) Mobile app

Apple - <https://apps.apple.com/us/app/up-sign-down/id970327035>

Droid/Google -

https://play.google.com/store/apps/details?id=com.upsigndown.android.agentapp&hl=en_US&gl=US

- 2) From the desktop website/computer: <https://upsigndown.com/usd/app/site/login.html>
- 3) Email, text, or call direct Jon (262-239-5709) or Brian (262-239-5704) / SmartSignPosts@gmail.com.



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Sign Panels.

We can pick up all your sign panels, riders, etc. from your house, office, or at the other signpost company if you use one.

Some agents arrange with their current signpost vender to have them lay their signs outside. The agent texts us when ready for pickup. We pick them up.

Sign Panels Storage.

We store your sign panels in a secure place with felt covers to ensure they are protected and not scratched or dinged from storage or transit. We understand these can be very costly to make.

Riders.

Any riders that you wish to have installed at the time with the post itself are free.

Any riders remaining on the post when we uninstall the post, we will collect, store, and bring back to the Keller Williams North Shore Office within a couple weeks.

Questions?

Any other questions please feel free to contact Jon at 262-239-5709 or SmartSignPosts@gmail.com.